

SOFT CONTACT LENS PRICE BOOK

OPTICAL SOLUTIONS



NASSAU OGP™
VISION GROUP

www.oogp.com | 2020

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CONTACT OOGP.

ONLINE ORDERING	www.OOGP.com
CUSTOMER CARE	800.654.3829 Monday - Friday / 9am - 9pm EST Saturday / 12am - 4pm EST
FAX	888.654.0618
BILLING SERVICES	800.654.3829 x 5 Monday - Friday / 8am - 5pm EST

Please reach out to either your Alcon representative, OOGP sales consultant, or our OOGP customer service team for your Alcon product pricing.

PRODUCT	MODALITY	PACK	YOUR PRICE	ANNUAL SUPPLY QUANTITY	PATIENT REBATE*	DTP QUALIFYING FREE SHIPPING	1-800 CONTACTS LIST PRICE	NATIONAL LEADING RETAILER LIST PRICE
BIOTRUE® ONE DAY								
Biotrue® ONEday	Daily	30PK	\$18.20	24	\$200 / \$40 (Annual Supply / 6 Month Supply)	4+ Boxes	\$34.99	\$30.00
Biotrue® ONEday	Daily	90PK	\$45.50	8	\$200 / \$40 (Annual Supply / 6 Month Supply)	4+ Boxes	\$69.99	\$54.50
Biotrue® ONEday for Presbyopia	Daily	30PK	\$25.00	24	\$200 / \$40 (Annual Supply / 6 Month Supply)	4+ Boxes	\$35.99	\$34.88
Biotrue® ONEday for Presbyopia	Daily	90PK	\$63.50	8	\$200 / \$40 (Annual Supply / 6 Month Supply)	4+ Boxes		\$72.50
Biotrue® ONEday for Astigmatism	Daily	30PK	\$21.60	24	\$200 / \$40 (Annual Supply / 6 Month Supply)	4+ Boxes		\$32.00
Biotrue® ONEday for Astigmatism	Daily	90PK	\$54.00	8	\$200 / \$40 (Annual Supply / 6 Month Supply)	4+ Boxes		\$67.50
ULTRA®								
ULTRA® with MoistureSeal®	Monthly	6PK	\$30.50	4	\$80 / \$20 (Annual Supply / 6 Month Supply)	4+ Boxes	\$57.99	\$46.00
ULTRA® for Presbyopia	Monthly	6PK	\$52.00	4	\$80 / \$20 (Annual Supply / 6 Month Supply)	4+ Boxes	\$84.99	\$66.75
ULTRA® for Astigmatism	Monthly	6PK	\$39.50	4	\$80 / \$20 (Annual Supply / 6 Month Supply)	4+ Boxes	\$69.99	\$57.00
ULTRA® Toric Multifocals	Monthly	6PK	\$80.00	4	\$80 / \$20 (Annual Supply / 6 Month Supply)	4+ Boxes		\$111.00
PUREVISION®								
PureVision®	Monthly	6PK	\$51.00	4		4+ Boxes	\$62.99	\$59.96
PureVision® Multifocal	Monthly	6PK	\$56.00	4		4+ Boxes	\$79.99	\$75.00
PureVision® Toric	Monthly	6PK	\$43.00	4		4+ Boxes	\$69.99	\$65.00
PureVision® 2 with HD Optics	Monthly	6PK	\$42.75	4		4+ Boxes	\$55.99	\$53.46
PureVision® 2 Multifocal for Presbyopia	Monthly	6PK	\$47.50	4		4+ Boxes		
PureVision® 2 for Astigmatism	Monthly	6PK	\$40.00	4		4+ Boxes	\$61.99	\$56.48
SOFLENS®								
SofLens® 38	2 Weeks	6PK	\$17.50	8		4+ Boxes	\$29.99	\$26.00
SofLens® 66 Multifocal	2 Weeks	6PK	\$42.50	8		4+ Boxes	\$59.99	\$53.50
SofLens® 66 Toric	2 Weeks	6PK	\$27.50	8		4+ Boxes	\$49.99	\$39.50
SofLens® Daily Disposable	Daily	90PK	\$36.60	8		4+ Boxes	\$52.99	\$45.00
SofLens® Daily Disposable for Astigmatism	Daily	30PK	\$16.50	24		4+ Boxes	\$34.99	\$32.00
OPTIMA™								
Optima™ 38 Spare Pair	Yearly	2PK	\$31.25	1		4+ Boxes	\$51.99	\$49.50
SILSOFT								
SILSOFT Vial	Yearly	Vial	\$150.65	1		4+ Boxes		

*REBATE AVAILABLE THROUGH ECP CASH BACK, GIFT CARDS, PRIZES, DOING GOOD, SIGN UP FOR BAUSCH + LOMB® HORIZON REWARDS AT BAUSCHREWARDS.COM

PRODUCT	MODALITY	PACK	YOUR PRICE	ANNUAL SUPPLY QUANTITY	PATIENT REBATE*	DTP QUALIFYING FREE SHIPPING	1-800 CONTACTS LIST PRICE	NATIONAL LEADING RETAILER LIST PRICE
MYDAY®								
MyDay®	Daily	90PK	\$54.86	8	\$130 (Annual Supply)	4-16 Boxes	\$84.99	\$80.00
MyDay®	Daily	180PK	\$102.13	4	\$130 (Annual Supply)	2-4 Boxes		
MyDay® Toric	Daily	90PK	\$68.76	8	\$130 (Annual Supply)	4-16 Boxes		
CLARITI®								
Clariti® 1 Day	Daily	90PK	\$39.69	8	\$200 / \$130 (New Wearer Annual Supply / Current Wearer Annual Supply)	4-16 Boxes	\$69.99	\$67.00
Clariti® 1 Day Multifocal	Daily	30PK	\$28.02	24	\$200 / \$130 (New Wearer Annual Supply / Current Wearer Annual Supply)	12-48 Boxes	\$41.99	\$35.00
Clariti® 1 Day Multifocal	Daily	90PK	\$59.66	8	\$200 / \$130 (New Wearer Annual Supply / Current Wearer Annual Supply)	4-16 Boxes	\$89.99	\$85.00
Clariti® 1 Day Toric	Daily	30PK	\$25.91	24	\$200 / \$130 (New Wearer Annual Supply / Current Wearer Annual Supply)	12-48 Boxes	\$36.99	\$30.00
Clariti® 1 Day Toric	Daily	90PK	\$53.59	8	\$200 / \$130 (New Wearer Annual Supply / Current Wearer Annual Supply)	4-16 Boxes	\$79.99	\$75.00
BIOFINITY®								
Biofinity®	Monthly	6PK	\$29.01	4	\$30 (Annual Supply)	4-8 Boxes	\$51.99	\$40.75
Biofinity Energys™	Monthly	6PK	\$30.34	4	\$60 (Annual Supply)	4-8 Boxes	\$59.99	\$50.00
Biofinity® Multifocal N/D	Monthly	6PK	\$48.30	4	\$50 (Annual Supply)	4-8 Boxes	\$84.99	\$69.00
Biofinity® Toric	Monthly	6PK	\$38.00	4	\$50 (Annual Supply)	4-8 Boxes	\$68.99	\$61.00
Biofinity® XR Sphere	Monthly	6PK	\$32.36	4		4-8 Boxes	\$61.99	\$48.75
Biofinity® XR Toric	Monthly	6PK	\$80.70	4	\$50 (Annual Supply, 2.75 cyl ONLY)	4-8 Boxes	\$139.99	\$137.00
AVAIRA								
Avaira Vitality™	2 Weeks	6PK	\$19.70	8		4-16 Boxes	\$34.99	\$29.50
Avaira Vitality™ Toric	2 Weeks	6PK	\$23.10	8		4-16 Boxes	\$44.99	\$46.00

*SUBMIT YOUR REBATE ONLINE NOW AT COOPERVISIONPROMOTIONS.COM. CLAIMS MUST BE SUBMITTED WITHIN 60 DAYS OF LENS PURCHASE. ALL RECEIPTS MUST BE FROM THE SAME EYE CARE PRACTITIONER WHO PRESCRIBED YOUR CONTACTS, OR FROM AN AFFILIATED LOCATION WITH THAT PRACTITIONER. PROGRAM VALID THROUGH 06.30.2019.

PRODUCT	MODALITY	PACK	YOUR PRICE	ANNUAL SUPPLY QUANTITY	PATIENT REBATE*	DTP QUALIFYING FREE SHIPPING	1-800 CONTACTS LIST PRICE	NATIONAL LEADING RETAILER LIST PRICE
PROCLEAR®								
Proclear® 1 Day	Daily	90PK	\$39.18	8		4-16 Boxes	\$74.99	\$62.00
Proclear® 1 Day Multifocal	Daily	90PK	\$60.17	8		4-16 Boxes	\$95.99	\$90.00
Proclear®	Monthly	6PK	\$36.74	4		4-8 Boxes	\$55.99	\$51.88
Proclear® Multifocal	Monthly	6PK	\$51.79	4		4-8 Boxes	\$99.99	\$80.00
Proclear® Multifocal XR	Monthly	6PK	\$87.74	4		4-8 Boxes	\$159.99	\$154.00
Proclear® Multifocal Toric	Monthly	6PK	\$103.14	4		4-8 Boxes		
Proclear® Toric	Monthly	6PK	\$45.98	4		4-8 Boxes	\$84.99	\$70.00
Proclear® Toric XR	Monthly	6PK	\$85.63	4		4-8 Boxes	\$149.99	\$130.00
BIOMEDICS®								
BioMedics 55® UV Premier	2 Weeks	6PK	\$24.85	8		4-16 Boxes	\$29.99	
BioMedics® Toric	2 Weeks	6PK	\$29.07	8		8-16 Boxes	\$44.99	
CLEARSTIGHT™								
ClearSight™ 1 Day	Daily	90PK	\$47.05	8		4-16 Boxes	\$66.99	\$60.00

PRODUCT	MODALITY	PACK	YOUR PRICE	ANNUAL SUPPLY QUANTITY	PATIENT REBATE*	DTP QUALIFYING FREE SHIPPING	1-800 CONTACTS LIST PRICE	NATIONAL LEADING RETAILER LIST PRICE
HYDRASOFT®								
Hydrasoft® Sphere	3 Months	3PK	\$59.73	2		4-16 Boxes		
Hydrasoft® Standard Options	3 Months	Vial	\$59.73	8		4-16 Boxes		
Hydrasoft® Aphakic Sphere	3 Months	Vial	\$62.37	8		4-8 Boxes		
Hydrasoft® Aphakic Options	3 Months	3PK	\$62.37	2		4-8 Boxes		
Hydrasoft® Cust. Toric	3 Months	Vial	\$70.31	8		4-8 Boxes		
Hydrasoft® Cust. Toric Options	3 Months	3PK	\$70.31	2		4-8 Boxes		



PRODUCT	MODALITY	PACK	YOUR PRICE	ANNUAL SUPPLY QUANTITY	PATIENT REBATE*	DTP QUALIFYING FREE SHIPPING	1-800 CONTACTS LIST PRICE	NATIONAL LEADING RETAILER LIST PRICE
MIRU								
Miru 1-Day	Daily	30PK	\$27.00	24		N/A	\$34.99	
Miru 1-Day	Daily	90PK	\$57.00	8		N/A	\$74.99	

Unilens™

PRODUCT	MODALITY	PACK	YOUR PRICE	ANNUAL SUPPLY QUANTITY	PATIENT REBATE	DTP QUALIFYING FREE SHIPPING	1-800 CONTACTS LIST PRICE	NATIONAL LEADING RETAILER LIST PRICE
C-VUE®								
C-Vue® Aspheric	Monthly	6PK	\$15.00	8		Annual Supply		
C-Vue® Aspheric 1-Day	Daily	30PK	\$16.00	24		Annual Supply		
C-Vue® Multifocal	2 Weeks	6PK	\$41.30	8		Annual Supply		
C-Vue® Advantage Multifocal	Monthly	6PK	\$46.20	8		Annual Supply		
C-Vue® HydraVUE® Multifocal	Monthly	6PK	\$54.30	8		Annual Supply		

PRODUCT	MODALITY	PACK	YOUR PRICE	ANNUAL SUPPLY QUANTITY	PATIENT REBATE*	DTP QUALIFYING FREE SHIPPING	1-800 CONTACTS LIST PRICE	NATIONAL LEADING RETAILER LIST PRICE
ACUVUE® VITA™								
ACUVUE® Vita™	Monthly	6PK	\$39.45	4	\$50 (Annual Supply)	Annual Supply	\$59.99	\$58.00
ACUVUE® Vita™	Monthly	12PK	\$61.66	2	\$50 (Annual Supply)	Annual Supply	\$108.99	\$108.00
ACUVUE® Vita™ for Astigmatism	Monthly	6PK	\$39.36	4	\$50 (Annual Supply)	Annual Supply	\$67.99	\$70.50
ACUVUE® OASYS®								
ACUVUE® OASYS® 1-Day with HydraLuxe™	Daily	90PK	\$69.76	8	\$200 (Annual Supply)	4 / 8 Boxes	\$89.99	\$81.75
ACUVUE® OASYS® 1-Day with HydraLuxe™ for Astigmatism	Daily	30PK	\$30.65	24	\$200 (Annual Supply)	12 / 24 Boxes	\$39.99	\$38.42
ACUVUE® OASYS® 2-Week	2 Weeks	12PK	\$47.94	4	\$50 (Annual Supply)	Annual Supply	\$75.99	\$75.00
ACUVUE® OASYS® 2-Week	2 Weeks	24PK	\$74.91	2	\$50 (Annual Supply)	Annual Supply	\$151.98	\$130.00
ACUVUE® OASYS® 2-Week for Presbyopia	2 Weeks	6PK	\$32.94	8	\$50 (Annual Supply)	Annual Supply	\$59.99	\$49.50
ACUVUE® OASYS® 2-Week for Astigmatism	2 Weeks	6PK	\$28.46	8	\$50 (Annual Supply)	Annual Supply	\$53.99	\$48.50
ACUVUE® OASYS® Transitions	2 Weeks	6PK	\$30.36	8	\$75 (Annual Supply)	Annual Supply	\$32.00	\$48.00
1-DAY ACUVUE® MOIST®								
1-Day ACUVUE® Moist®	Daily	30PK	\$23.86	24	\$100 (Annual Supply)	12 / 24 Boxes	\$36.99	\$35.00
1-Day ACUVUE® Moist®	Daily	90PK	\$44.93	8	\$100 (Annual Supply)	4 / 8 Boxes	\$77.99	\$62.75
1-Day ACUVUE® Moist® Multifocal	Daily	30PK	\$37.86	24	\$200 (Annual Supply)	12 / 24 Boxes	\$51.99	\$46.50
1-Day ACUVUE® Moist® Multifocal	Daily	90PK	\$72.82	8	\$200 (Annual Supply)	4 / 8 Boxes	\$83.19	\$96.75
1-Day ACUVUE® Moist® for Astigmatism (-)	Daily	30PK	\$29.30	24	\$100 (Annual Supply)	12 / 24 Boxes	\$41.99	\$36.50
1-Day ACUVUE® Moist® for Astigmatism (+)	Daily	30PK	\$22.16	24	\$100 (Annual Supply)	12 / 24 Boxes	\$41.99	\$36.50
1-Day ACUVUE® Moist® for Astigmatism	Daily	90PK	\$66.46	8	\$100 (Annual Supply)	4 / 8 Boxes	\$93.99	\$84.75

*REWARDS PROGRAM VALID THROUGH 03.31.2019. REBATE AVAILABLE THROUGH ECP.

PRODUCT	MODALITY	PACK	YOUR PRICE	ANNUAL SUPPLY QUANTITY	PATIENT REBATE*	DTP QUALIFYING FREE SHIPPING	1-800 CONTACTS LIST PRICE	NATIONAL LEADING RETAILER LIST PRICE
1-DAY ACUVUE® DEFINE®								
1-Day ACUVUE® Define® Accent™	Daily	30PK	\$24.30	24		12 / 24 Boxes	\$42.99	\$35.00
1-Day ACUVUE® Define® Shimmer™	Daily	30PK	\$24.30	24		12 / 24 Boxes	\$42.99	\$35.00
1-Day ACUVUE® Define® Shine™	Daily	30PK	\$24.30	24		12 / 24 Boxes	\$42.99	\$35.00
1-Day ACUVUE® Define® Vivid™	Daily	30PK	\$24.30	24		12 / 24 Boxes	\$42.99	\$35.00
1-DAY ACUVUE® TRUEYE®								
1-Day ACUVUE® TruEye®	Daily	30PK	\$36.91	24		12 / 24 Boxes	\$49.99	\$35.99
1-Day ACUVUE® TruEye®	Daily	90PK	\$71.40	8		4 / 8 Boxes	\$83.99	\$82.00
OTHER ACUVUE® BRANDS								
ACUVUE® 2	2 Weeks	6PK	\$21.20	8		Annual Supply	\$33.99	\$28.50

PRODUCT	MODALITY	PACK	YOUR PRICE	ANNUAL SUPPLY QUANTITY	DTP QUALIFYING FREE SHIPPING	1-800 CONTACTS LIST PRICE	NATIONAL LEADING RETAILER LIST PRICE
EXTREME H20							
Extreme H20 Daily	Daily	30PK	\$22.30	24	Annual Supply	\$39.99	\$31.48
Extreme H20 Daily	Daily	90PK	\$54.10	8	Annual Supply	\$89.99	\$75.00
Extreme H20 Monthly	Monthly	6PK	\$30.00	4	Annual Supply	\$49.99	\$48.00
Extreme H20 Monthly	Monthly	12PK	\$48.00	2	Annual Supply		\$60.00
Extreme H20 Weekly 8.2	Weekly	12PK	\$23.00	8	Annual Supply	\$39.99	\$32.00
Extreme H20 54%	2 Weeks	6PK	\$20.60	8	Annual Supply	\$39.99	\$28.00
Extreme H20 54%	2 Weeks	12PK	\$40.00	4	Annual Supply	\$64.99	\$48.00
Extreme H20 54% Toric	2 Weeks	6PK	\$33.00	8	Annual Supply	\$57.99	\$38.00
Extreme H20 59% Thin	2 Weeks	6PK	\$22.70	8	Annual Supply	\$39.99	\$34.00

PRODUCT	MODALITY	PACK	YOUR PRICE	ANNUAL SUPPLY QUANTITY	DTP QUALIFYING FREE SHIPPING	1-800 CONTACTS LIST PRICE	NATIONAL LEADING RETAILER LIST PRICE
NATURALVUE®							
NaturalVue® Sphere 1 Day	Daily	90PK	\$39.00	8	Annual Supply		
NaturalVue® Multifocal 1 Day	Daily	30PK	\$27.00	24	Annual Supply		
NaturalVue® Multifocal 1 Day	Daily	90PK	\$65.00	8	Annual Supply		

SHIPPING POLICIES.

FREE OFFICE SHIPPING OPTIONS

Combined Stock & Contacts	Free Shipping
\$2,500 - \$4,999 Total Sales Per Month*	3 days per week
\$5,000+ Total Sales Per Month*	4 days per week
Upgrade Service	Add one extra day Courier or 2nd Day UPS per week for \$39.95
Stock and Contact orders over \$125 qualifies for free shipping	

***If account fails to reach minimum dollar amount threshold on 3 month rolling average, a nominal \$39.95 fee will be applied to that month's statement. Direct to Patient orders are not included on the free days of shipping. Please see "Direct to Patient Shipments" table below for qualifying options.**

DIRECT TO PATIENT SHIPMENTS

Delivery Method	Annual Supply	Non-Annual Supply
Orders over \$125	FREE	FREE
Upgrade to Priority Delivery Service (4-5 Days)	\$3.95	\$7.95
Standard Shipping	FREE	\$6.95
UPS Ground	\$4.95	\$9.95
UPS 2 nd Day	\$5.95	\$10.95
UPS Next Day	\$8.95	\$15.95

TRIAL LENS HANDLING

Quantity	Rate
With orders of \$50+	Free
1-10 Trials	\$5.95
11-25 Trials	\$6.95
26-50 Trials	\$10.95
50+ Trials	\$17.95

Additional shipping fees will apply based on account ship via

STANDARD SHIPPING METHODS & RATES

Delivery Method	Quantity	Rate
1st Class Mail	1-10 Items	\$3.95
	10-20 Items	\$4.95
	20+ Items	\$6.95
Priority Service	2 lbs	\$8.00
	3 lbs	\$10.00
	4 lbs	\$11.90
	5 lbs	\$13.50
	6 lbs	\$14.00
	7 lbs	\$15.80
	8 lbs	\$17.60
	9 lbs	\$19.45
	10 lbs	\$21.25
UPS Ground	2 lbs	\$4.95
	3 lbs	\$5.95
	4 lbs	\$6.95
UPS 2nd Day	2 lbs	\$7.95
	3 lbs	\$9.95
	4 lbs	\$11.95
UPS Next Day (Up to 2 lbs)	By end of business day	\$12.95
	By Noon	\$15.95
	Early AM Delivery	Call Customer Service

***Additional pounds, please call customer service.**

Stated rates do not apply for Alaska and Hawaii, additional shipping fees will apply. Please call customer service for details.

THE FINE PRINT.



NASSAU OOGP VISION GROUP RETURN POLICY

GENERAL RETURN POLICY

- All returns must be submitted via the Online Return Portal prior to shipping products back. Incomplete or missing return form submissions may result in delays to your returns being accepted.
 - To access the online return portal please visit: www.oogp.com > My Account > Returns
- Product must be returned to NASSAU OOGP Vision Group within 120 days of invoice date with a copy of the original invoice.
- Granting permission for Returns Department to discard non-returnable product is available using the Online Return Portal
- Damaged product must be shipped back to NASSAU OOGP Vision Group within 30 days of receipt in office.
- Undamaged returns will be credited at the full price for which product was originally purchased.
- If policy requirements are not met, we reserve the right to determine credit amount.

SOFT CONTACT LENSES RETURN POLICY

- Product must be in resellable condition to be returned.
 - Resellable condition is defined as but not limited to the following:
 - Product cannot be damaged, marked, stickered, short-dated, opened or discontinued.
 - Some discontinued product is returnable based on specific manufacturer policies. Please call customer service to confirm policy before returning to avoid return shipping fees.
 - Product must not be less than 15 months away from expiration. For Alcon lenses, product must not be less than 6 months away from expiration.
 - Product deemed as non-returnable will not be credited. Return of non-returnable product to account is available by request and approval. If approved, a \$5.95 return shipping charge will be applied.
 - Contact lens manufacturers reserve the right to inspect lenses claimed to be defective. If defects are not found, or excessive handling or misuse is evident, credit issued will be reversed and the product may not be returned to account.
- We reserves the right to require a cover order for soft contact lens returns as follows:
 - Any return greater than \$3,500 must be accompanied by a new order totaling at least 130% of the return dollar value. For example, a return of product billed at \$3,500 will require a minimum order of \$4,550 worth of product.
- We abide by all soft contact lens manufacturer policies, please refer to the manufacturer for more details.

ALCON

- Platinum Total Satisfaction Guarantee
 - Full credit for returned DAILIES® or AIR OPTIX® brand contacts if the following requirements are met:
 - Platinum Total Satisfaction Guarantee form is completely filled out.
 - Return is accompanied by NASSAU OOGP Vision Group invoice and patient receipt.
 - Must indicate the patient's name on both documents.
 - The product cannot be expired.
 - For more information: www.myalcon.com/docs/platinum_guarantee.pdf

Effective November 1, 2019, NASSAU OOGP Vision Group can no longer accept returns of the following products under Alcon's Distributor Returns and Product Disposition Policy:

AIR OPTIX® plus HydraGlyde® sphere contact lenses designated by Alcon for geographies outside the U.S.

DAILIES® Aqua Comfort Plus® sphere contact lenses designated by Alcon for geographies outside the U.S.

DAILIES TOTAL1® 90 pack.

No credit will be issued for OUS Alcon Products returned or attempted to be returned after November 1, 2019.

BAUSCH + LOMB

- "90 Day Patient Satisfaction Guarantee"
 - If for any reason you are not satisfied with your Bausch + Lomb contact lenses, you may return opened boxes directly to Bausch + Lomb for a refund.
 - The return must be received by Bausch + Lomb within 90 days from the date of purchase. This offer is not valid if you have redeemed a Bausch + Lomb contact lens rebate offer within the calendar year.
 - Unopened boxes must be returned to the original place of purchase for refund or exchange under the policies of the seller.
 - Defective lenses must be returned directly to Bausch + Lomb for a refund.
 - For more information: www.bausch.com/reference/customer-policies-and-forms

COOPERVISION®

- Defective lenses must be exchanged within 30 days from invoice date.
 - All defective lenses must be returned with a copy of original invoice indicating a specified reason(s) for the defect packaging.
 - Missing end flaps due to patient rebate redemption, or any other reason, are ineligible for credit.

THE FINE PRINT.



- "It's Okay"SM Guarantee
 - CooperVision®'s "It's Okay"SM Guarantee allows the return of CooperVision® lenses purchased directly from NASSAU OOGP Vision Group.
 - Brands eligible for the "It's Okay"SM Guarantee
 - Avaira® Vitality, Biofinity®, Biomedics®, Clariti®, ClearSight™ Brand, Hydrasoft® [single vials only], MyDay®, all Proclear® except Proclear® Toric XR, all MTO's except Hydrasoft® 3 Pack
 - Opened boxes are no longer eligible for return.
 - Product must be returned within 100 days of original invoice date.
 - Discontinued product must be returned 90 days prior to product discontinuance date.
 - Copy of the original corresponding NASSAU OOGP Vision Group invoice must be included and indicate the reason for return.
 - Product must have a minimum of 1-year dating of expiration date shown on the packaging.
 - Lenses must be received in original packaging, including original blister or vial.
 - Unopened product must be intact and in resellable condition (resellable condition is determined by CooperVision®) free of writing, stickers or markings of any kind. Lenses in packages with the end flaps removed, due to patient rebate redemption or any other reason are not eligible for return.
 - CooperVision® may destroy product that does not meet the return requirements.

UNILENS

- Unilens will not accept any returns or issue any credits on products purchased through a distributor.

GELFLEX (ONLY AVAILABLE FOR VISION SOURCE ACCOUNTS)

- Boxes must be unopened and unmarked to be eligible for returns.
- Boxes must have 15 months remaining until the expiration date.
- Boxes may be exchanged or returned for credit.

JOHNSON & JOHNSON VISION CARE

- Defective lenses must be returned directly to Johnson & Johnson Vision Care or replaced with trials.
- All remaining boxes from 90, 24 or 12 packs should be returned to Johnson & Johnson Vision Care for credit.

X-CEL SPECIALTY CONTACTS

- All defective lens returns must include a copy of the original invoice and a written explanation as to why the product is defective.
- X-Cel will determine what constitutes the product as defective.

VISIONEERING TECHNOLOGIES, INC. (VTI) (ONLY AT OOGP)

- Only VTI product purchased directly from VTI through its Authorized Distributor(s) may be returned or exchanged through the Authorized Distributor(s) under their specified returns policies.
- NaturalVue® (etafilcon A) Brand 1 Day Contact Lenses See Naturally Guarantee – 100% Satisfaction Guaranteed for You and Your Patients
- VTI offers 100% satisfaction on every patient order. If for any reason your patient is not satisfied with their VTI product (any NaturalVue® Brand Contact Lenses), they can return unopened product to you for exchange for other VTI lenses or credit. You can then return their Authorized Distributor for full credit.

DISCLAIMERS

- The document supersedes all previous lists, schedules, and catalogs.
 - We reserve the right to change prices and policy without warning due to manufacturer regulations.
 - Prices & policy listed in this document are subject to change without prior notice, orders accepted are subject to prevailing price at the time of billing.
- We are unable to accept responsibility for the following:
 - Product damaged in transit. We recommend that all returns are shipped in sturdy boxes and include adequate padding to protect product.
 - Returns not received. All returns should be shipped via a traceable delivery service.
 - Return shipping fees for non-qualifying and non-returnable products
- All credits are final after 60 days of credit memo issue date.
- Accounts returning product in excess quantities may have their return privileges revoked at the discretion of NASSAU OOGP Vision Group.
- This policy is effective as of October 1st, 2019, and is subject to change at any time without notice.

PLEASE SEND ALL RETURNS TO:

OOGP

Attn: Returns Department
557 NE Westbrook Way
Grants Pass, OR 97526

OR

NASSAU

Attn: Returns Department
160 LeGrand Ave
Northvale, NJ 07647